# BURNOUT PREVENTION

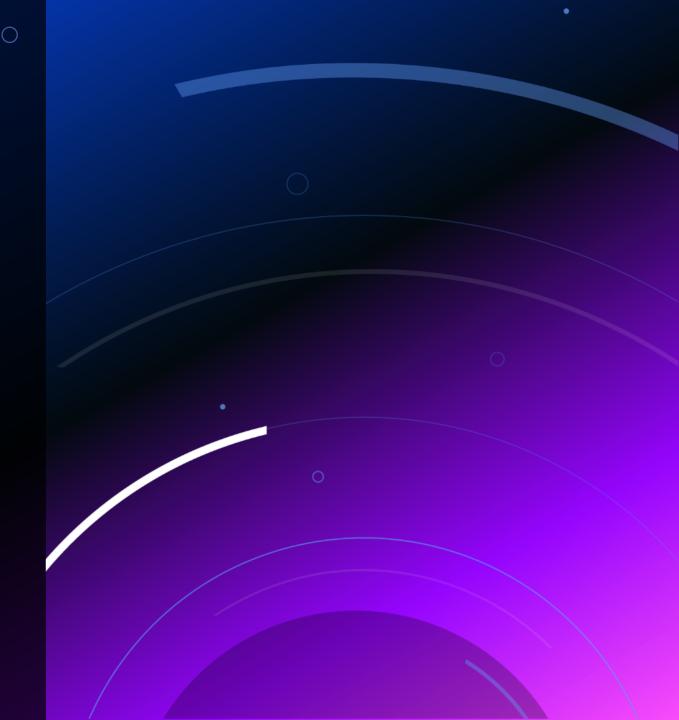
ANGELA M. HILL, PHARM.D., CRPH, FAACP

# AGENDA

Define, assess and recognize burnout in the workplace and life settings.

Describing the consequences of burnout.

Strategies for preventing burnout in various life settings.





Stand up and go to the side of the room to explain your answer to the following questions:

YES NO

Go to the right side of the room

Go to the left side of the room

# **HOW BURNED OUT ARE YOU?**

Complete the Maslach Burnout Inventory

# Improving Well-being of Frontline Hospice Healthcare Practitioners in COVID-19 Scenario and Identification of Burnout for Managers Early Intervention

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# A Collaborative Project











Employs medical providers, nurses, pharmacists, social workers, chaplains, and other health professionals.

### **BACKGROUND**

Medical practitioners are extensively suffering from mental health diseases and distress while engaging in the treatment and care of patients with COVID- 19 (Cai et al., 2020).

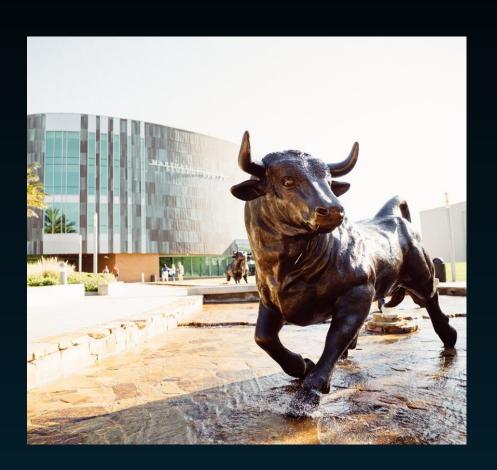
The symptoms expressed more frequently by frontline healthcare workers are depression, anxiety, fear, trauma, and sense of incapacity (Song et al., 2020).

# IMPACT OF COVID-19 PANDEMIC

- A 2020 survey of healthcare workers concluded the following results:
- 93% of healthcare workers were experiencing stress
- 86% reported anxiety
- 77% reported frustration
- 76% reported burnout and exhaustion
- 75% felt overwhelmed

https://hope4med.com/the-importance-of-mental-health-care-for-healthcare-professionals/

# **OBJECTIVES**



Examine the effects that COVID-19 has had on mental, emotional, and psychological health of hospice medical practitioners.

Identify risks of hospice practitioner burnout for hospice administrators to support and promote their well-being.

Evaluate the impact of the 6-week noninvasive educational resilience training and stress management intervention program on the minimization of negative mental health outcomes due to COVID-19 related stress.

### **METHODOLOGY**

Virtual educational workshops for nurses, medical providers, pharmacists, social workers, therapists, or chaplains held August-September 2022

### Topics:

- Resilience training
- Complementary and alternative approaches to mental health
- Physical wellness
- Spiritual wellness
- Stress management

Assessments for depression, anxiety, sleep and burnout at baseline, midway, and at the end of the intervention period

### ANTICIPATED BENEFITS FOR HOSPICE PRACTITIONERS



Provided more insight on techniques to recognize and address COVID-19 stressors on their mental, emotional, and psychological health.



Provided more insight for managers to identify and prevent burnout in staff and apply techniques from training on complementary and alternative approaches to mental health, resilience training, physical wellness, spiritual wellness, and stress management.

# ANTICIPATED BENEFITS: Hospice Managers

Create awareness on the importance of managerial support of practitioners' mental health, during pandemic scenario and post COVID-19 scenario applications.

The results will serve as a guide for hospice managers to better support frontline medical practitioners during and after COVID -19 scenario

# PRELIMINARY FINDINGS

90+ enrollees

5 managers participated in qualitative analysis

Evaluation Participants

Round 1: 56

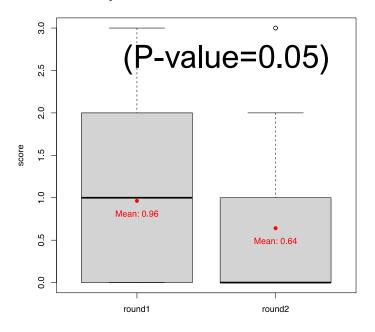
Round 2: 39

### Select Outcomes

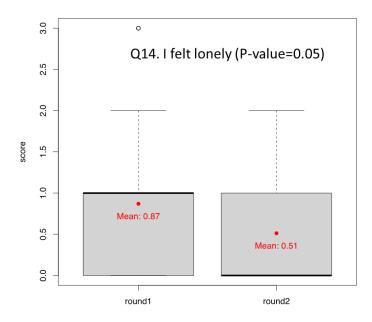
The results suggested that being in the program significantly reduced feelings of depression and loneliness.

Below is a list of the ways you might have felt or behaved. Please tell me how often you have felt this way during the past week. During the Past Week... –

### 6. I felt depressed.



### 14. I felt lonely



# Conclusions

Hospice workers experienced depression, anxiety, and sleep disturbances during the pandemic, but these were present prior to the pandemic. Leaders felt limited in the support they were able to give staff to be able to effective conduct their position.

Staff turnover can be correlated to burnout in this setting. There was too much work and not supported with enough resources. Staffing issues are still an issue.

The interventions can make a meaningful difference in helping hospice workers manage work-life stress by increasing feelings of happiness and reducing feelings of depression and loneliness.

A Prescription for Wellness...









# Reality of Life

# Which of the following describes you?

A I am married or in a significant relationship.

B I am married or in a significant relationship and have children.

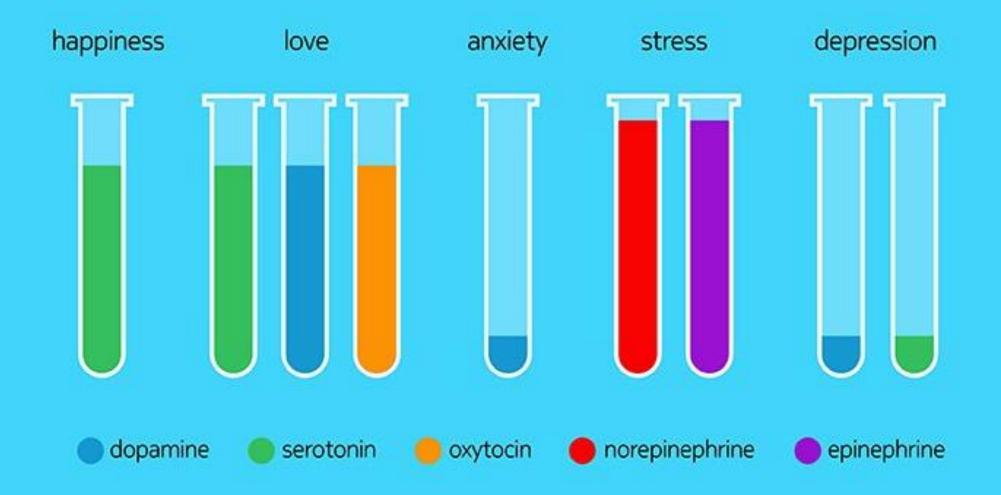
C I am married or in a significant relationship and work.

D I am a caregiver.

I ama caregiver, and am married or in a significant relationship, work or have children.

None of the above.





# **Effects of Stress**

Hair: Excessive hair loss & baldness

Muscles: Neck & shoulder pain, musculoskeletal aches, lower back pain

Digestive tract: Diseases of the digestive tract including gastritis, stomach ulcers and irritable colon

> Skin: Outbreak of skin problems, such as eczema and psoriasis

Brain: Insomnia, headaches, irritability, anxiety & depression

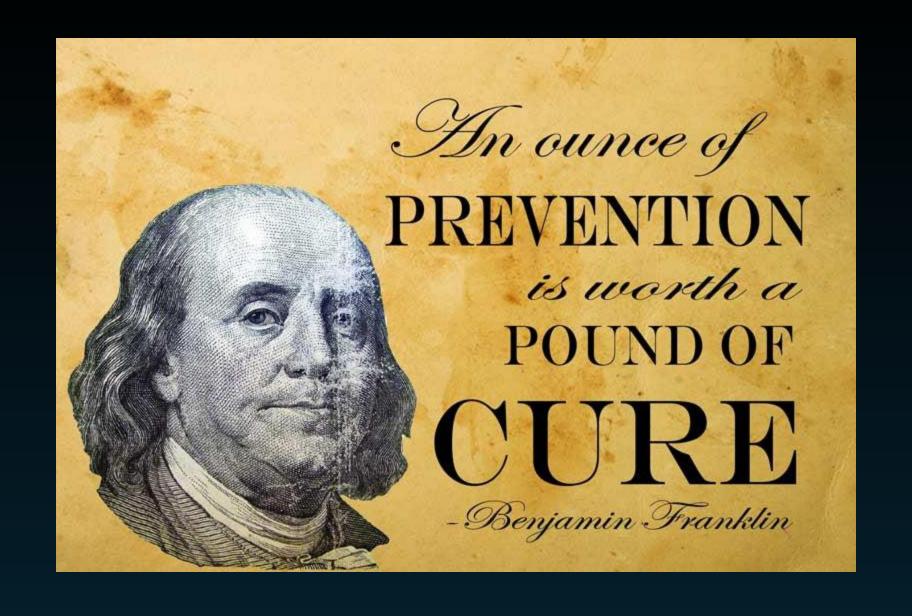
Mouth: Oral ulcers & excessive dryness

> Heart: Cardiovascular disease & hypertension

Lungs: Exacerbate asthmatic conditions

### Reproductive organs:

Menstrual disorders and recurrent vaginal infections in women & impotence and premature ejaculation in men



# Drink plenty of

# 



### **HOW MUCH WATER SHOULD I BE DRINKING?**

DIVIDE YOUR BODY WEIGHT IN HALF : AMOUNT OF OUNCES YOU SHOULD DRINK DAILY

TAKE THE OUNCES AND DIVIDE BY 8 : AMOUNT OF GLASSES YOU SHOULD DRINK DAILY

Calculate how much water you should be drinking daily.



# 12 BENEFITS OF **DRINKING WATER**



Re-energized, Helps boost energy.



Helps to maintain blood pressure.



Keeps joints lubricated.



It helps kidney. Prevent kidney stones.



Aids digestion.



Glowing and healthier skin complexion.



Boosts weight loss.



Improves mood, Reduce headaches and migraines.



Improves physical performance.



Improves brain power and concentration.



diseases.

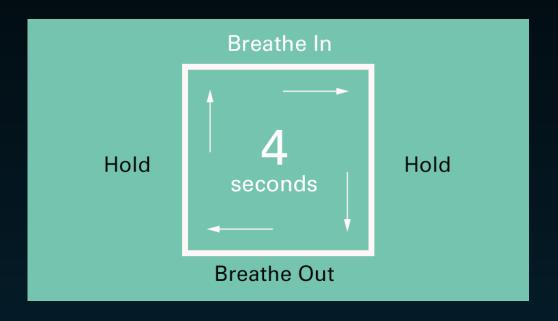


Lower the risk of many Moisturises the air in lungs.

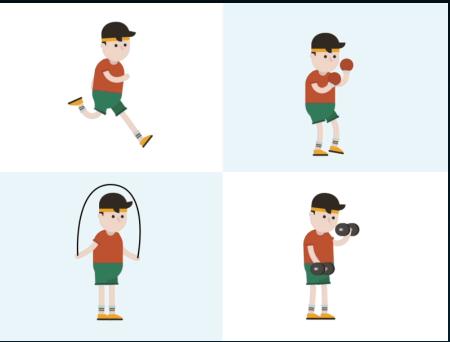
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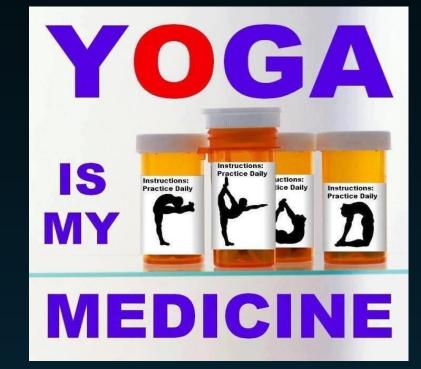
# Let's Breathe!

https://bit.ly/30ypfci









# What do you do to self care?

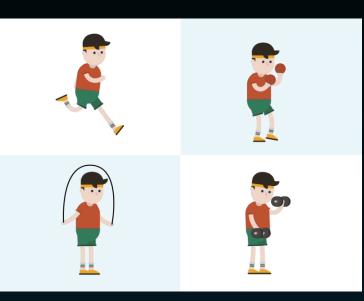
# Mood-Boosting Tips

Lighten up Get plenty of sleep Talk it out Help your family eat wisely Go for gratitude Step it up Lend a hand Manage screen time Address stress Holistically care for your self



# Closing Comments















HTTPS://BIT.LY/40AAUIL

### SEPARATE YOURSELF INTO 1 OF 3 GROUPS

Group 1: In pharmacy school

Group 2: Actively working

Group 3: Retired

# **GROUP DISCUSSION**



# GROUP REPORTS





# MY CURRENT ROUTINE





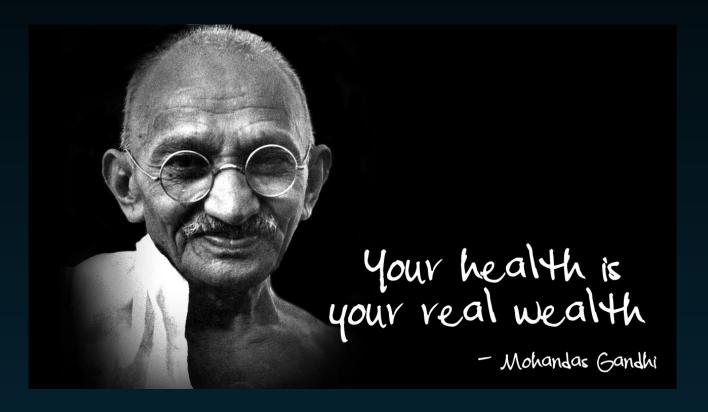




# Closing Comments

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# References

Singh R, Volner K, Marlowe D. Provider Burnout. (Updated 2023 Jun 12). In: StatPearls (Internet). Treasure Island (FL): StatPearls Publishing; 2025 Jan-. Available from: https://www.ncbi.nlm.nih.gov/books/NBK538330/